



## STATEMENT OF NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

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### Welcome to the network of National University of Natural Medicine (NUNM) Health Centers!

We commit to honor and keep the trust you have placed in our healthcare providers. As a new patient you will receive high-quality integrative health care services. You and your health are at the center of everything we do. NUNM Health Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NUNM Health Centers does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### NUNM Health Centers does the following to help meet the diverse needs of our patients:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Information Center, 503.552.1515

If you believe that NUNM has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Ada Catanzarite, Community Engagement & Patient Services Manager  
49 S Porter St, Portland, OR 97201  
Phone: 503.552.1711, Fax: 503.226.8133, [acatanzarite@nunm.edu](mailto:acatanzarite@nunm.edu)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Community Engagement & Patient Services Manager, Ada Catanzarite, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

- U.S. Department of Health and Human Services  
200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201  
1.800.368.1019, 1.800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.