

Patient Registration PLEASE WRITE LEGIBLY

Patient Name:			DOB:	
Last Name	First Name	Middle Na	ame	
What is your preferred first name? (Nickr	name, Chosen name, et	cc)		
Address:				
City:	State:		Zip Code:	
Home Phone:	Work P	hone:		
Cell phone:	Email addres	ss:		
Preferred Contact Phone Number: □ Ce	ll □ Home □ Wo	rk		
SSN:	(For your identi	ty privacy at NUN	IM and is used solely fo	r that purpose)
The information you provide helps us t reach your health goals. Please answer	<u> </u>	r members of the	community and assist	s us to help you
What was your assigned sex at birth?		Female	Other (specify)	
What gender do you identify as?	□ Male □	Female	Other (specify)	
What pronoun do you use?	□ He/Him/His □	She/Her/Hers	Other (specify)	
Interpreter needed? □ Yes □ No Homeless Status? □ Not Homeless □ I	Homeless □ At Risk	□ Transitional I		
Seasonal or Migrant Worker?	al □ Migrant □ N	either		
Ethnic Group (Select One): Hispanic	□ Non-Hispanic	Are you a	a US Veteran? □ Yes	□ No
Race (Select all that apply): \Box Asian \Box	Black □ White □ A	laskan Native	Pacific Islander Ame	erican Indian
Occupation:			Hours per Week:	
Employer:	A	Address:		
City:	State:	Pho	one:	
Employment Status (Check one): □ Fu	ıll Time □ Not Em	iployed \Box Par	t Time Retired	□ Seasonal
□ Self-Employed □ Student (Full Tin	ne)	t Time) □ NU	NM Student	
Primary Care Prov	ider (PCP) Informat	ion (Please select	one of the following):	
☐ I wish to establish Primary Care with N	NUNM Health Centers			
☐ I see NUNM for ancillary/adjunctive ca	are only.			
My Primary Care Physician (PCP	P) is:			
At (Clinic Name):				
☐ I do not have a Primary Care Physician				ime.

PATIENT REGISTRATION FORM CONTINUED

Emergency Contact Name:	
Relationship:	Address:
City:	State: Zip:
Home Phone:	Work Phone:
Cell Phone:	Legal Guardian? Yes No
Guarantor (Person who is financially responsible	for the account):
Name:	Relationship to the patient:
Address (if different from patient):	
City:	State: Zip:
Social Security Number:	Gender: □ M □ F DOB:
Guarantor Primary Language:	
documentation of your visit to submit to your insvisit.	as not been completed ahead of your appointment time, we will provide surance company. You will be given any applicable discount for your office de your insurance information below:
Insurance Company:	
Claims Address:	
Subscriber Name (if other than patient):	DOB:
Member ID # Grou	ıp # Subscriber ID #
Please be prepared to pr	esent your insurance card at check-in at each visit
Although NUNM is not contracted wi	ith Medicare, it is our policy to collect all coverage information
Do you have Medicare? □ Yes □ No	If "yes", is it your primary insurance? □ Yes □ No
Medicare Plan (check all that apply): \Box Part A	\Box Part B \Box Advantage (Part C)
Subscriber ID #	Effective Date (if known):
I authorize the following individual(s) to arran	nge appointments at NUNM on my behalf: (OPTIONAL)
Name:	Name:
DOB:	
Relationship to Patient:	
I certify the above information is true and corn	rect to the best of my knowledge.
Patient Signature	Date



PERSONAL HEALTH HISTORY

Patient:							Date of Birth	
Last N	Name	First Name		Mid	dle Name			
What is the ma	ain reason for y	our visit to our he	alth	center today?				
Allergies: De	o you have any	allergies to the fo	llov	ving? (Please	select all t	hat apply)		
□ NSAIDS □ Cats	☐ Penicillin☐ Latex☐ Dogs☐ Shellfish			Morphine Contrast Dye Dust Peanuts		es 🗆	Codeine Pollen Soy Milk	-
Medications: taking:	List all medic	cations, over-the-co	oun	ter medications	s, vitamins	, or other s	upplements you are	
Name of Medi	cation/Supplem	nent		Strength		Frequency	Taken	
Medical Cond	ditions: Do yo	ou currently have	or h	ave a history o	f the follow	ving? (Ple	ase select all that app	<u>oly)</u>
☐ Heart Disea☐ Asthma☐ Depression,☐ Adrenal Dis	/Anxiety	☐ High Blood Pr☐ COPD☐ Liver Disease☐ Kidney Diseas		□ Dia			□ Stroke □ Cancer □ Thyroid Disord	er
Surgeries / H	ospitalizations	s: Have you had a	ny (of the following	g surgeries	? (Please s	select all that apply)	
☐ Appendecto	omy	□ Brain Surgery□ Cholecystector	mv.		east Surger Ion Surger	•	☐ C-Section☐ Cosmetic	
☐ Eye Surgery	V	☐ Fracture Surge	•		rnia Repai	•	☐ Hysterectomy	
☐ Joint Replace		☐ Prostate Surge	•		all Intestir		☐ Spine Surgery	
☐ Tonsillector☐ Other:		☐ Tubal Ligation	•		lve Replac		□ Vasectomy	

Family History: Do you have a family history of any of the following?	(Please "X" the boxes that apply to
you)	

Medical Condition	Mom	Dad	Sister	Brother	Mom's Mom	Mom's Dad	Dad's Mom	Dad's Dad	Mom's Sister	Mom's Brother	Dad's Sister	Dad's Brother
Alcohol/ Drug Addiction												
Arthritis												
Asthma												
Cancer												
Heart Disease												
Depression												
Diabetes												
High Cholesterol												
High Blood Pressure												
Kidney Disease												
Mental Illness												
Stroke									_			
Vision Problems												

Over the past 2 weeks, how often have you been bothered by any of the following problems? (PHQ-2)

1. Little interest or pleasure in doing things

not at all

2. Feeling down, depressed, or hopeless

not at all

Social History: Ple	ease a	answer tl	ne follo	owing question	ıs reg	garo	ding your social	histo	ory:				
D 1:1.1.1	10										_	N.T.	
Do you drink alcoh	Ol?								□ Yes		Ц	No	
If "YES", how many	of the	e followii	ng per	week:gl	asses	s of	winesho	ots o	f liquor _	C	ans o	of be	er
Are you sexually ac	tive?	?					□ Yes		No	□ 1	Vot (Curr	ently
Partners?							□ Male		Female		Both		
What is your curren	nt bii	rth contro	ol met	hod? (Please c	heck	c all	that apply):						
☐ Abstinence ☐	Cer	vical Car	, _□	Condom		Di	iaphragm 🗆	Ho	rmone Patcl	h		Imr	olant
□ Injection □		_										-	thm
☐ Spermicide ☐						Va	aginal Ring 🛛	Wi	thdrawal			Nor	
Do you currently u	se ar	ny of the	follow	ving recreation	nal or	r st	reet drugs? (Ple	ease	select all tha	at app	<u>ly):</u>		
□ Crack □	Coc	aine		Ecstacy		IV	,	Hei	roin			LSE)
□ Marijuana □	Met	:h		•			ther						
,				8									
Do you use any of	the f	ollowing	tobac	co products?	(Plea	ase	select all that ap	ply)	<u>:</u>				
□ Cigarettes □	Cig	ars		Pipe		Sn	nuff \square	Che	ew				
□ Other							Packs per d	ay: _					
Start Date:							Years of sm	okin	g:				
Quit Date:							Ready to Qu	ıit?	□ Yes		lo		
Review of System	<u>s:</u>	Please ci	rcle be	elow: Y= Yes	s, pre	eseı	nt condition.	N=I	No, never h	ad the	cor	ıditi	on.
Constitutional													
Fever	Y	N	Chills	i e	Y	N	Weight 1	Loss		Y	N		
Malaise/Fatigue	Y	N	Sweat	ting	Y	N	Weakne	SS		Y	N		
C1.:													
<u>Skin</u> Rash	Y	N	Itchir	20	Y	N	Color d	2000	20	Y	N		
Nasii	1	1N	Ittill	ıg	1	IN	I Color ch	iarige	28	1	1N		
Head, Ears, Eyes, No	se, T	<u>Γhroat</u>											
Headaches	Y	N	Hear	ing Loss	Y	N	N Ringing	in E	ars	Y	N		
Ear Pain	Y	N	Ear D	Discharge	Y	N	Noseble	eds		Y	N		
Congestion	Y	N	Stride	or	Y	N	N Sore Thi	roat		Y	N		
Migraine headaches	Y	N	Jaw/	ΓMJ problems	Y	N	1						
<u>Eyes</u>													
Blurred Vision	Y	N	Doub	ole Vision	Y	N	N Light Se	nsiti	vitv	Y	N		
Eye Pain	Y	N		Discharge	Y		O		•	Y	N		
			-	-									
Clark	.		D .			_							
Chest Pain	Y	N	-	tations	Y			ess (of breath lyi	ing do	wn	Y	N
Claudication	Y	N	Leg S	welling	Y	N	N PND					Y	N

Review of Systems: (c	ont	.) Pleas	se circle below: Y= Y	es,	present c	ondition. N=No, nev	er had condi	tion.
Abdominal Pain	Υ	N	Blood clots	Υ	N	Heart disease	Υ	N
Low/high blood pressure								
<u>Respiratory</u>								
Cough	v	N	Coughing up Blood	V	NI	Sputum Production	V	N
Shortness of breath		N	Wheezing		N	Spatani i roduction	1	1 1
Asthma		N	vviiceznig	1	1 N			
Asuma	1	11						
<u>Gastrointestinal</u>								
Heartburn	Y	N	Nausea	Y	N	Vomiting	Y	N
Abdominal Pain	Y	N	Diarrhea	Y	N	Constipation	Y	N
Blood in Stool	Y	N	Black/Tarry Stools	Y	N			
How many bowel mover	nent	s per d	ay?					
<u>Genitourinary</u>								
Painful Urination	ν	N	Urgency	ν	N	Frequency	Y	N
Blood in urine	Y		Flank Pain		N	Incontinence		N
Frequent infections		N	Tidrik Tani	1	1 1	nicontinence	1	1 1
rrequent infections	1	11						
Male Reproductive								
Hernias	Y	N	Testicular masses	Y	N	Sexual difficulty	Y	N
Female Reproductive								
Age of first menses		A	ge of last menses (if m	eno	pausal)	Length of cycle		
Duration of menses								
Number of live births								
		•	enno en en museum meger					
<u>Musculoskeletal</u>								
Muscle Pain	Y	N	Neck Pain	Y	N	Back Pain		N
Joint pain	Y	N	Falls	Y	N	Muscle spasms	Y	N
Endocrine/Heme/Allergi	ies							
Excessive thirst	Y	N	Env. Allergies	Y	N	Easy Bruising/Bleedin	g Y	N
Cold intolerance	Y	N	Excessive hunger		N	Heat intolerance	O	N
Diabetes			Thyroid problems_					
NI111								
Neurological	3/	N.T	Tr. 1.	3/	N.T	T		N T
Dizziness	Y	N	Tingling	Y	N	Tremor	Y	N
Sensory Change	Y	N	Speech Change	Y	N	Focal Weakness	Y	N
Seizures	Y	N	Fainting	Y	N	Numbness	Y	N
Paralysis	3/	7A T						
	Y	N	Loss of memory	Y	N			
Emotional (Psychiatric)	Y	N	Loss of memory	Y	N			
Emotional (Psychiatric) Depression	Y	N N	Loss of memory Suicidal Ideas	Y	N N	Substance Abuse	Y	N
_			·		N	Substance Abuse Insomnia	Y Y	N N
Depression	Y	N	Suicidal Ideas	Y	N		Y	



Informed Consent and Request for Care

I do hereby give my consent to services rendered and provided to me (or the patient named below, for whom I am legally responsible) as a patient of the National University of Natural Medicine (NUNM) Health Centers. I understand that patient care is directed by licensed health care providers who are employees of NUNM. I consent to services rendered to me under the instructions of these professionals, as well as volunteer staff physicians who may be associated for the purpose of consulting.

I recognize that NUNM is a teaching institution. I agree that persons who are students and resident physicians may participate in my care as part of the educational programs of the institution.

I, ______, hereby request and consent to examination and treatment with the providers, students, and affiliated providers at NUNM Health Centers.

I understand I have the right to ask questions and discuss to my satisfaction with the above mentioned providers and/or students:

- My suspected diagnosis(s) or condition(s)
- The nature, purpose, goals, and potential benefits of the proposed care
- The inherent risks, complications, potential hazards, and/or side effects of treatment or procedure
- The probability or likelihood of success
- Reasonable available alternatives to the proposed treatment procedure
- Potential consequences if treatment or advice is not followed and/or nothing is done

Medical and Naturopathic evaluation information:

I understand that medical evaluation and/or Naturopathic evaluation treatment may include, but is not limited to:

- Physical exam (including general, musculoskeletal, EENT, heart and lung, orthopedic, and neurological assessments.
- Common diagnostic procedures (including venipuncture, pap smears, laboratory testing of blood, saliva, urine, and stool.
- Soft tissue and osseous manipulation (including therapeutic massage deep tissue massage, neuro-muscular technique, naturopathic/osseous manipulation of the spine and extremities, muscle energy technique and craniosacral therapy).
- Dietary advice and therapeutic nutrition (including use of foods, diet plans, nutritional supplements, and intravenous vitamin injections.
- Trigger point injection therapy with or without vitamin substances.
- Botanical/Herbal medicines, prescribing of various therapeutic substances including plant, mineral, and animal
 materials. Substances may be given in the forms of teas, pills, creams, powders, tinctures (which may contain
 alcohol), suppositories, topical creams, pastes, plasters, washes, or other forms.
- Homeopathic remedies (highly diluted quantities of naturally occurring substances).
- Counseling (including but not limited to visualization for improved lifestyle strategies).
- Over-the-counter and prescription medications (including only those medications on Formulary of Oregon Naturopathic Physicians with regards to ND's).
- Hydrotherapy procedures which may consist of hot and cold water, baths, sauna, ice, towels and/or sheets and/or hydrocollator packs either heated or cooled, electrical stimulation, ultrasound and diathermy, and other therapies.
 Possible risks associated with and complications associated with this procedure may include:
 - ➤ Mild skin burns or irritation
 - Overheating
 - Contact dermatitis
 - Dizziness
 - > Temporary decrease in blood pressure
- Classical Chinese medicine procedures including, but not limited to acupuncture, moxibustion, cupping, electro-acupuncture, herbology, and massage. I understand that some herbs may be inappropriate during pregnancy. If I suspect I am pregnant, I will immediately inform my provider or student. Possible risks and complications associated with these procedures may include:
 - > Slight burns
 - Tingling near the needling sites that may last a few days
 - > Nausea

- Infections and blisters
- > Fainting
- Scarring
- Bruising
- Bleeding
- Physical medicine treatments including examination, diagnostic procedures, manipulation and/or mobilization of the neck, spine, and extremities involving movement of the joints and soft tissues, and soft tissue therapies (specifically: manual soft tissue therapies, instrument-assisted soft tissue mobilization (IASTM), percussion/vibration therapy and therapeutic tape procedure). Physical therapy, including exercise, electrical stimulation, hot/cold therapies, ultrasound, diathermy, TENS units, low-level laser therapy, traction, and other therapeutic modalities recommended for my condition may also be used. Possible risks and complications associated with these procedures may include:
 - Soreness
 - ➤ Muscle spasms
 - > Temporary increase in symptoms
 - > Mild to moderate bruising
 - > Sprains and strains
 - Dizziness
 - > Fractures/joint injury
 - > Stroke (has been rarely reported to occur specifically from neck manipulation)
 - Physical Therapy burns (rare)
- Intravenous (IV) Therapy treatments including drips, pushes, and oral & IV chelation (heavy metal detoxification). This treatment involves inserting a needle and injecting a standardized formula into veins or muscles. There may be some discomfort at the site of treatment and it is my responsibility to inform the NUNM student or physician of any burning, pain, or negative reactions that I may be experiencing. During treatment, it is possible for the fluid to leak out of the vein into the surrounding tissue. I understand that although this infiltrated fluid may cause pain, it is not dangerous to my health and my body will absorb the fluid. I realize that during and after my treatment I may experience temporary discomfort at the site of treatment.

There is no stated or implied guaranty of success or effectiveness of any specific treatment. I am free to withdrawal my consent or participation in these treatments at any time.

Advantages of IV Therapy:

- ➤ Not affected by stomach or intestinal disease
- > Total amount given is available to tissues requiring the constituents
- Force nutrients into the cells by means of a high concentration gradient despite low energy due to illness
- > Give doses of nutrients higher than those possible by mouth without intestinal irritation

Possible risks and complications associated with these procedures may include:

- Pain, bruising, or infection at injection site
- > Inflammation of vein used for infusion (phlebitis)
- > Severe allergic reaction or anaphylaxis, resulting in cardiac arrest, possibly death

Alternatives to IV Therapy include:

- > Oral supplementation
- > Lifestyle and dietary changes

(You will electronically sign the consent forms at the Health Center)



Statement of Financial Responsibility

I understand and agree to the following general responsibilities:

- Financial options are extended to me based on the information I have provided.
- I am responsible as the patient or patient's guarantor for full payment of services rendered at the time of service, including Medicinary, lab work and tests, and physician ordered add-on lab work and tests.
- I am responsible for providing all accurate and thorough documentation required to support any discounts I
 am receiving.
- I acknowledge that I am financially responsible for all charges. If it becomes necessary to effect collections of any amount owed on this or subsequent visits, the undersigned agrees to pay for all costs and expenses, including reasonable attorney fees. I hereby authorize the NUNM Health Centers to release information necessary to secure payment.
- There will be a flat fee of \$20 for any appointment that is either missed or not canceled within 24 hours of the appointment time.

I understand and agree to the following with regards to insurance billing:

- I understand that if I have an insurance plan that is contracted with NUNM, my insurance will be billed for services and I *will not* be eligible for the schedule of discounts for any service that *is* covered by my insurance.
- The pre-verification by NUNM of my health insurance is used to determine if there is coverage for services through my insurance carrier and is NOT a guarantee of payment by my insurance carrier.
- I understand that the NUNM Health Centers can require presentation of proof of insurance at any time.
- I understand that NUNM Health Centers will not bill motor vehicle insurance.
- I understand that my insurance may need to be re-verified for specific coverage details as often as every six months.
- I am responsible for providing all accurate and thorough documentation required to verify my insurance coverage and / or bill my insurance carrier.
- I am responsible for full and timely payment of all insurance co-pays, deductibles, and co-insurance balances due, including any and all services not covered or paid by my insurance carrier.
- I may forfeit the privilege of billing my insurance carrier if I do not comply with any of my financial responsibilities or documentation requirements.
- I authorize release of information in my medical history to my insurance carrier and assign all benefits for unpaid services to the NUNM Health Centers. This release applies to support of the insurance billing process only.



Statement of Financial Responsibility (cont) <u>Financial Options</u>

Please be aware that you do NOT have to provide your social security number as a form of personal identification to receive health care. However, in compliance with state and federal guidelines, the National University of Natural Medicine (NUNM) Health Centers does require your social security number before certain financial options can be extended to you. The following are financial options that can be offered if you provide your social security number:

- 1) If you choose to provide us with your social security number, you can choose to:
 - Bill health insurance (if coverage has been pre-verified by NUNM before your appointment)
 - Receive standard clinic service and Medicinary discounts
 - Be considered for other individual or special options
 - Make payment by cash, check, or credit card
- 2) If you choose to not provide us with your social security number, you may:
 - Make payment by cash or credit card only.
- 3) **Please note:** If you would like to pay by check for services rendered, you must furnish a valid state-issued identification card that shows the same address as the check you are submitting as payment. You will be required to show this identification each time you wish to use a check for payment. *

You will electronically sign the consent forms at the Health Center)



HIPAA Notice of Privacy Practices and Consent

I hereby consent to the use and disclosure of my Protected Health Information by National University of Natural Medicine (NUNM) Health Centers for the purposes of **treatment**, **payment** and **healthcare operations**, or as otherwise required by law.

- NUNM has posted their Notice of Privacy Practices on the NUNM Health Centers website, www.nunmhealthcenters.com, which provides more detailed information about the usage and disclosure of my Protected Health Information. I have a right to review the Notice prior to signing this consent and to receive a printed copy of the Notice.
- I have the right to request restrictions to the usage and disclosure of my Protected Health Information.
- I have the right to request an alternative to the standard method of communication of my Protected Health Information.
- I have the right to revoke this consent, in writing, at any time. Revocations will be honored as of the date they are received by the *NUNM Health Centers* at the following address: 3025 SW Corbett Avenue, Portland, Oregon 97201.
- I understand that while NUNM may honor these requests, they are not required by law to do so.
- NUNM is part of an organized health care arrangement including participants in the Oregon Community Health Information Network (OCHIN) which utilizes the *Care Everywhere* system. A current list of OCHIN participants is available at http://www.community-health.org/partners.html. As a business associate of *NUNM Health Centers*, OCHIN supplies information technology and related services to *NUNM Health Centers* and other OCHIN participants. OCHIN also engages in quality assessment and improvement activities on behalf of its participants. For example, OCHIN coordinates clinical review activities on behalf of participating organizations to establish best practice standards and assess clinical benefits that may be derived from the use of electronic health record systems. OCHIN also helps participants work collaboratively to improve the management of internal and external patient referrals. Your health information may be shared by *NUNM Health Centers* with other OCHIN and *Care Everywhere* participants only when necessary for health care operations purposes of the organized health care arrangement.
- I am aware that NUNM reserves the right to change the terms of their Notice of Privacy Practices and to
 make new notice of Privacy Practices provisions effective for all Protected Health Information that they
 maintain. In the event of amendments, NUNM will make available a revised Notice of Privacy Practice for my
 review.

(You will electronically sign the consent forms at the Health Center)



Compassionate Care Program Application

- Granting of financial assistance is contingent upon meeting eligibility guidelines.
- You will be notified by an NUNM staff member regarding your application status.
- You must provide proof of income with this application.

First	Name	Last Name	;	Date	of Birth
. What county	do you currently	y reside in?		Zip Code?	
. Do vou curre	ently have medic	al insurance of ar	ıv kind?	Yes □ No □	
•	•		·		
-				Health Plan. Would	
		ollment assistor?	_	No	you be interested in
<u> </u>		and combined gr			
	oss Household I				
# of people in household	Gross Income	Frequency (C	ircle one)	Employer/Source	
		Weekly	Bi-Weekly		
	\$	Monthly	Yearly		
Household	l Members:		Name(s):		Date of Birth
Self:					
Spouse:					
Other:					
Other:					
Other:					
•		e and accurate acc e application provi	•	nousehold and financia	al status at this time.
oplicant Signati	ıre:			Date:	
-rr-neum Signati					
FF Signati					
	e filled out by ad	ministrative pers	onnel only:	MRN:	
his section to b		ministrative pers			
This section to b 1. Financial 2. Coverage	Assistance: Tier added to EPIC ac	1 / Tier 2 / Tier 3 ecount Yes / No	/ Tier 4 (cire		



PATIENT'S RIGHTS AND RESPONSIBILITIES

Awareness of patients' rights has been heightened with the rise in health care consumerism. An increase in patient participation in the patient doctor encounter has evened the power relationship with patients demanding the right to become more involved in their own health care decisions.

This has led to more patient autonomy, a more egalitarian relationship, and active participation by patients in making decisions about their health care. The conventional model where the doctor "always knows best" no longer goes unchallenged. Relinquishing power to patients includes acknowledging a patient's bill of rights.

Patient's Bill of Rights:

A patient and/or his/her legal representative has the right to:

- Receive informed consent regarding procedures, risks and alternatives, and receive answers to questions with respect to treatment;
- Refuse treatment and accept the potential consequences of that choice after thorough explanation;
- Expect reasonable safety insofar as the health care environment is concerned;
- Be interviewed and examined in surroundings that permit reasonable visual and auditory privacy;
- Have another person present during examination and/or treatment;
- Expect that all communications and records pertaining to their care should be treated as confidential;
- Receive complete, current information concerning diagnosis, treatment, and prognosis in terms reasonably understood;
- Know the identity and professional status of the individual providing service to them and know who has the primary responsibility for coordinating their care;
- Expect reasonable continuity of care;
- Be fully advised of and accept or refuse to participate in any research project and/or O.B.C.E. approved investigational procedure(s);
- Receive and examine an explanation of charges for services rendered;
- Receive considerate and respectful care;
- Expect not to be denied treatment solely on the basis of race, color, religion or sexual preference.



PATIENT'S RIGHTS AND RESPONSIBILITIES (cont.)

Patient's Responsibilities:

A patient and/or his/her legal representative has the responsibility to:

- be honest and forthright with the doctor and office staff and to provide accurate and complete information about present complaints, past illnesses, accidents, hospitalizations, medications and any other information related to his/her health;
- Report to the doctor in a timely manner any new incident, trauma or changes in his/her health condition;
- Acknowledge and consider instructions provided by the doctor and/or office staff;
- Request clarification about any aspect of his/her care not fully comprehended;
- Keep scheduled appointments or give adequate notice of delay or cancellation;
- Treat doctors and office staff with respect and courtesy.

^{*} Considering the above items, lack of cooperation may cause endangerment to the patient's health and/or impaired results of care. Chiropractors have the right to select their cases and patients. It is permissible for the doctor to discontinue treatment of a patient when the patient fails to cooperate in an agreed upon plan of management.